



Level 1

LOG I.D. NUMBER/NUM. DE REGISTRO
13534719

**LEVEL I - INITIAL GRIEVANCE
NIVEL 1 - QUEJA INICIAL**

Name: NOMBRE:	Last APELLIDO	First PRIMERO NOMBRE	Middle 2DO NOMBRE	DOC Number NUMERO DOC	Facility/Office FACILIDAD	Unit/Cell UNIDAD/CELDA
	TROUPE	DAVID		765714	WSP	IMU S/C11

PART A - INITIAL GRIEVANCE/PARTE A - QUEJA INICIAL Date Typed APR 23, 2013 Date Due MAY 8, 2013

I WANT TO GRIEVE / QUIERO QUEJARME DE: WSP IMU-S officers are pounding the walls, windows, lights, phones and dip bars so hard it vibrates in my cell. This is all day long. They even do this to the showers and yard when no one's been in them. It's hard to program, meditate, read a book, write letters, etc. There's conflicting stories about these security checks. DOC HQ Scott [redacted] has written me 2 times claiming the officers were "TAPPING LIGHTLY". Sgt. [redacted] told me he expects his officers to hit the walls hard like 2nd Shift, and in a March 21, 2013 response from Sgt. [redacted] he spoke to CPM [redacted] about rubber mallet security checks. The kite is attached to this. On 4/10/13 I showed the letters and kite to Ronald E. [redacted] who got upset, admitted he told Sgt. [redacted] to have officers "hit" the walls, but that all staff were "lightly tapping." What are rubber mallet security checks suppose to be like? (1) Light tapping? (2) Hitting hard? And who will enforce this? Should Ronald E. [redacted] enforce HQ's decision to tap lightly?

SUGGESTED REMEDY / REMEDIO SUGERIDO: Contact Scott R. [redacted], Ronald E. [redacted] all 3 Shift Sgts in IMU-S and figure out what staff are suppose to do. In the end, remove all rubber mallets, only do security checks once a day, and only lightly tap. [4/12/13]

[redacted]	4/24/13	/s/ David Troupe	4/24/13
Grievance Coordinator Signature FIRMA DE COORDINADOR DE QUEJAS	Date FECHA	Grievant Signature FIRMA DE QUEJANTE	Date FECHA

PART B - LEVEL I RESPONSE / PARTE B RESPUESTA PRIMER NIVEL

IMU South Sergeant [redacted] reports: Officers are expected to do security checks with a rubber mallet and hit any surface or apparatus that may be compromised if broken, coming off the wall of a yard, or have a hole in it that has been covered by anything to disguise the fact it has a hole in it. A rubber mallet is used in conducting security checks and should strike any surface to ensure it is secure. This is what each shift and officers do on each tier check and during security checks. All checks in IMU South are done per policy.

[redacted]	5/2/13
Grievance Coordinator Signature COORDINADOR DE QUEJAS	Date FECHA

You may appeal this response by submitting a written appeal to the Coordinator within five (5) working days from date this response was received.
Ud. puede apelar esta respuesta al someter una apelación por escrito al coordinador dentro de cinco (5) días de trabajo de la fecha en que esta respuesta fue recibida.



LEVEL 2

LOG I.D. NUMBER/NUM. DE REGISTRO
13534719

**APPEAL TO LEVEL II
APELACIÓN AL 2DO NIVEL**

Name: Nombre:	Last Apellido	First Nombre	Middle 2do Nombre	DOC Number Número DOC	Facility/Office Institución/Oficina	Unit/Cell Unidad/Celda
TROUPE, DAVID				765714	WSP	IMU S/C11
PART A - INITIAL GRIEVANCE / PARTE A - QUEJA INICIAL				Date Typed Fecha escrita a mano	5/6/13	Due Date Fecha de vencimiento
						6/6/13

I WANT TO GRIEVE / QUIERO QUEJARME DE: Appeal to Level II. Are WSP IMU staff suppose to: hit, or, tap lightly?

SUGGESTED REMEDY / REMEDIO SUGERIDO: If staff are to "tap lightly" as Scott [redacted] says then ORDER all staff via memo and e-mail to "tap lightly". Requesting monetary reimbursement. [5/3/13]

[redacted]	5/8/13	/s/ David Troupe	5/8/13
Grievance Coordinator Signature Firma del Coordinador de quejas	Date Fecha	Grievant Signature Firma del agraviado	Date Fecha

PART B -LEVEL II RESPONSE / PARTE B - RESPUESTA 2DO NIVEL

Unit Manager [redacted] has reviewed the Level 1 response and investigated your Level 2 appeal. The following is a summary of his findings: I met with you on 5/21/13 concerning this grievance and I explained to you that policy requires security checks be conducted on each shift. You acknowledged that security checks need to be done and we discussed the definition of "tapping lightly." I told you that I had not had any other complaints from anyone else. However, I agreed to have the security check procedures reviewed with all staff and to do refresher training on professionalism. This training started with 3rd shift on 5/21/13. I have also asked each Sergeant to observe the security check process to ensure staff are doing them correctly.

I concur with this response.

[redacted]	5-30-13
Superintendent, Work Release Supervisor, Field Administration Signature Firma del Superintendente, Supervisor de Reclusorio Nocturno, Administrador de Correcciones Comunitarias	Date Fecha

You may appeal this response by submitting a written appeal to the coordinator within cinco (5) working days from date this response was received.
Ud. puede apelar esta respuesta al enviar una apelación escrita al Coordinador dentro de cinco (5) días hábiles de la fecha de recibir esta contestación.



Level 3

LOG I.D. NUMBER/NUM. DE REGISTRO
13534719

**APPEAL TO LEVEL III
APELACIÓN AL 3ER NIVEL**

Name: Nombre:	Last Apellido	First Nombre	Middle 2do Nombre	DOC Number Número DOC	Facility/Office Institución/Oficina	Unit/Cell Unidad/Celda
	Troupe, David			765714	WSP	MSC11

PART A - APPEAL TO LEVEL III PARTE A - APELACIÓN 3 ^{ER} NIVEL	Date Typed / Fecha escrita a mano 6/5/13	Due Date / Fecha de vencimiento 07/03/13
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I WANT TO GRIEVE: appeal to Level 3. The Level 1 response says officers must "hit" the walls with rubber mallets. The kite response from Sgt. [REDACTED] says he spoke to CPM [REDACTED] who instructed him to "hit" the walls. Sgt. [REDACTED] further stated that at no time did CPM [REDACTED] say anything about "lightly tapping". Scott [REDACTED] claims the WSP officers are "lightly tapping", but Mr. [REDACTED] is in Olympia and does not walk around with WSP IMU officers so his claims are not only false, but inflammatory. Each yard has black marks all over from the C/O's pounding the sh** out of the walls, doors, windows, lights, dip bars, phones, showers, etc. YOU CAN'T GET BLACK MARKS FROM LIGHTLY TAPPING. Now, the Level 2 response doesn't answer one simple question: "Are WSP IMU staff suppose to: hit, or tap lightly? CUS [REDACTED] said at the Level 2 interview that "lightly tapping" is NOT proper procedure and Mr. [REDACTED] doesn't know what he's talking about. Why all the run around. ARE WSP IMU STAFF SUPPOSE TO "HIT" OR "TAP LIGHTLY" WITH THE RUBBER MALLETS? All the ? won't work for 2 reasons (1) they are not telling C/O's to "tap lightly" and (2) the C/O's who use the mallets seem to enjoy abusing them, especially at 10:30 pm. **SUGGESTED REMEDY:** 1) Answer the question: Are WSP IMU staff suppose to tap lightly or "hit" the walls? 2) If they are to tap lightly, who's going to enforce this?

SUGGESTED REMEDY / REMEDIO SUGERIDO:

[REDACTED]	6/5/13	/s/ David Troupe	6/5/13
Grievance Coordinator Signature Firma del Coordinador de quejas	Date Fecha	Grievant Signature Firma del agraviado	Date Fecha

PART B - LEVEL III RESPONSE/PARTE B - RESPUESTA 3^{ER} NIVEL

I reviewed your initial grievance as well as all appeals and responses.

DOC Investigator [REDACTED] also reviewed this grievance and provided this response:

I reviewed your Level I and II grievance, the investigation, the responses, and letters to you from Mr. [REDACTED] dated May 1, 2012 and March 19, 2013 addressing your concerns. I have read your Level III appeal.

The Level I and II responses appropriately addressed your issue. I interviewed CUS [REDACTED] he confirmed the use of rubber mallets as part of the security inspections to ensure the integrity of the IMU. In addition I have reviewed the update of the Washington State Penitentiary Intensive Management Unit Section 11-Security Management, Key & Equipment Log and the Security Inspection Matrix. IMU staffs are conducting security checks in accordance with policy and procedure.

I concur with the previous responses.

Assistant Secretary/Reputy Director/designee
 Subsecretario/designado

6-19-13
 Date
 Fecha



OFFENDER'S KITE

PAPELETA DE PETICIÓN DEL INTERNO

OFFENDER NAME (PRINT) NOMBRE DEL INTERNO (LETRA DE MOLDE)		
David Trourse		
DOC NUMBER/NÚMERO DOC	UNIT, CELL/UNIDAD, CELDA	DATE/FECHA
765714	IUMU.S.H.11	3.21.13
DESIRE INTERVIEW WITH OR ANSWER FROM/DESEA ENTREVISTA DE		A-DE
1st Shift Sgt.		

Interpreter needed for _____ (language).
 Necesito intérprete para _____ (idioma).

REASON/QUESTION
RAZÓN/PREGUNTA

Approx 4 weeks ago you told me DOC HQ didnt know how to do security checks, that you your officers and 2nd shift do not tap lightly with rubber mallets and that's how CUS [redacted] expects security checks with rubber mallets. DOC HQ Scott [redacted] wrote me on 3.19.2013 claiming WSP IUMU.S officers are not pounding but are "tapping lightly". Will you enforce this "tapping lightly" on your shift as Scott [redacted] says or continue to hit everything hard as CUS [redacted] wants?

RESPONSE
RESPUESTA

Since our conversation I have talked with CPM [redacted] Mr. [redacted] agreed that mallets should be used to hit walls, cement or block walls to check the integrity of these walls. The term 'lightly tapping' was not used. Rubber mallets will be used strike the walls of the mod's showers and cells to ensure they are secure. [redacted] is my boss. I will do what he wants done.

RESPONDER/PERSONA QUE RESPONDE	DATE/FECHA
[redacted]	3-21-13

Distribution: WHITE/YELLOW-Responder, YELLOW-Return to Offender with Response, PINK-Offender keeps
 Distribución: BLANCA/AMARILLA-Persona que responde, AMARILLA-Devuelve al interno con respuesta, ROSA-Interno

DOC 21-473 E/S (Rev 09/21/11)

DOC 390.585, DOC 450.500

Security checks will continue to be conducted as they are now. Unless I am directed otherwise.