



A
Short Course in
human relation

The Six Most Important Words:

"i admit i made a mistake"

The Five Most Important Words:

"you did a good job"

The Four Most Important Words:

"what is your opinion?"

The Three Most Important Words:

"if you please"

The Two Most Important Words:

"thank you"

The One Most Important Word:

"we"

The Least Important Word:

"i"