

FORMAL COMPLAINT ^{Page 1 OF 2}

TO: United States Postal Inspector, Governors
OFFICE/Inspector, Secretary Michael D. Crews,
OFFICE OF THE Inspector General, US Dept of
Justice.

FROM: Ronald W. Clark JR #812974
Union Correctional Institution P-6118
7819 N.W. 228th Street.
Raiford, Fl. 32026-4460

Date: July 9, 2014

Subject: mishandling of U.S. Mail and Confidential medical and Psychiatric Information.

The practice, and procedure, of the handling, of U.S. mail, here in the Florida Department of Corrections, (FDOC) especially here at Union Correctional Institution (UCI), is extremely poor, and insufficient.

Mail is delivered to a prison mail station for that area, and then sent to the designated institutions, mail room. It is then opened and checked for contraband, and placed in a mail bag where a correctional officer picks it up, and brings it to the designated dorm. Once it arrives at the dorm, it is sorted by another correctional officer, who sorts the mail out, and drops it off at the appropriate floor. The wing officers then sort the individual

envelopes out, according to wings, and cell numbers, at which point they pass the mail out.

This practice and procedure, has the letters personal information, medical information, addresses ect going through the hands, of far too many staff members. which results in the misuse of personal information, staff members handing out the mail to the wrong inmate, who then turns around and steals stamps, or personal items, that are in the envelope, and or, sell's the name, and address, on the envelope, to an unsuspecting inmate. seen this done numerous times. It's happened to my own mother, who received letters from an individual who neither of us knew, and should not of had her home address.

This, in and of itself is dangerous, having personal home addresses floating around in a criminal environment. For that reason alone the practice and procedure, needs to be changed.

mail pick up, like wise is faulty, the letters being sent out, are placed on the cell bars by the inmate, a correctional officer then picks up the envelopes, request forms which may contain personal medical information, or psychiatric information. The correctional officer's, or wing sergeant may leave the mail, and request slips, laying on the desk, in an unsecure area, which allows not only other staff member's access to it, but inmates as well, who are assigned to work out there. These inmates now have access to your family and friends

addresses as well as your personal, medical and psychiatric information.

All of this, could be easily resolved, with a designated staff member, who is in charge of U.S. mail services, from picking it up, to delivery. At one point, and time, this was the procedure here in P-Dorm, at U.C.I. From 1993, until 2011, for some unknown reason, then warden Barry V. Reddish, ended this practice and procedure that worked so well for almost two decades. Since then, I've had other inmates' mail delivered to me, some personal, as well as request slips, that were from medical. I returned them to the officer, not everyone, would have done that. I've had letters come up missing, both coming in and going out. I've had medical grievances that are delivered through the wing officers, come up missing, so someone who shouldn't have, wound up with confidential medical information, and I have no idea if it's a staff member, or another inmate.

The practice and procedures, that are currently in place, here in the EDOC, at U.C.I. P-Dorm, is not sufficient, to protect the U.S. mail service, or that of Free World Family and Friends nor is it protecting, the confidentiality, of medical and psychiatric information in request grievances and letters.

Wherefore I respectfully request new practices and procedures put into place, to correct these oversights. Thank you for your time and help.

Respectfully submitted,
 Ronald W. Clark