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GREETINGS!!

This article is dedicated to the families and friens who are tracking down businesses in correctional facilities. The immediate issue is with the **SECURE TECHNOLOGIES** Telephone Company, who have signed a contract with the Department of Correction.

As of today, the phone system in State Correctional Institutions has a fair deal on services, with the exception of County Jails, charging pre-trial inmates as much as \$25 for a 15 minutes call. (Please read the enclosed information).

Back in June of 2012, I was engaged with the same kind of dilemma when we had to pay 71¢ surcharge for accepting the call and 9¢ for additional minutes. You will also find copies of some of the exchange of E-Mails that I had with the people who attended a convention discussing the gouging prices by prison telephone system in the country.

One of the prior encounters was with the Better Business Bureau (BBB) who indicated that they can't intervine in any gauging prices claims, or in products of sale by companies that have contracts with the Department of Correction, because we as prisoners are a 3rd party customer and that the complaint has to be made by the agency who signed the contract, in this case the Department of Correction.

The companies who have business with the Correctional Facilities have no competition by any other company. The D.O.C. will not make complaints to the contractor company because they get a piece of the pie. - If **SECURUS TECHNOLOGIES** merge with the **ICSolutions**, you can be sure that it is a matter of time that we in state facilities will suffer the same impact of higher costs for calls, like the one that is being conducted in the county jails. - The Federal Communication Commission may step in and block the company from doing gouging us prisoners and their families and frinds.

In The Struggle,
luis-d-perez

