

Date: 5/20/2019 1:59:45 PM

MEMORANDUM

To Secretary Florida Dept of Corrections, Mark Inch,  
Kenneth J. Plante Administrative procedures committee  
501 South Calhoun Street  
Tallahassee, Fl. 32399

From Ronald W.Clark, Jr. #812974  
Union Correctional Institution  
Po Box 1000  
Raiford, Fl. 32083

Date May 21 ,2019

Subject Jpay emails ,tablets and kiosk .

We are lacking any structured rules dealing with emails, tablets and kiosks, although there's a rule Chapter 33-602.900 Kiosk and tablets, that's been in a developmental state since November 15, 2017.... Over a year and a half has passed, and we're still sitting here without a governing rule ,on a device that we've had for almost a year. We truly need this rule to go into a priority state of development. Staff nor inmates know what certain procedures are to be followed,due to the lack of a structured rule surrounding these devices.

In death row P dorm,we have a limited access to our kiosk, where we can only use them twice a week during recreation, and staff will often deliver new tablets on Friday, which leaves the inmate with a disabled tablet for three or even four days, before they can get out to sync up. Where population inmates don't have this issue, they can drop off their old tablet and pick up their new tablet at the property room, and go straight to their dorm, where they can sink up to the kiosk. So in this new rule, there really needs to be some exceptions,and modifications to better serve the inmates in p dorm. For these emails, is the new mail procedure, and according to Contract #C2885, under section (4) (f) Jpay and the FDOC, is looking into phazing out all snail mail, and going into digital transmission. Most inmate's have already,went all digital with family and friends, so making session for p dorm inmates to get their new tablets, on the same day they can sync to the kiosk, is a reasonable request.

Monitoring and viewing of emails seems to be a major issue, although contract #C2885 states that jpay will be in charge of monitoring of emails, p dorm staff are monitoring the emails, and sharing them with others which is causing some conflict. So this rule should address the issue of staff monitoring emails, and the staff should be those outside of the facilities, that the inmate's are housed in, to avoid any type of conflict between staff inmates and their family and friends who visit. Which current staff who's doing the monitoring is in contact with with both the inmates and their visitors.

These are just a couple of the issues that need to be addressed in the proposed rule. We really need this rule to go into a priority developmental state, to clarify what is what.

Thank you for your time and help.

Respectfully submitted

Ronald W.Clark Jr.