

How to Become a GTL Authorized Contact

BEGIN BY GOING to GettingOut.com. When the homepage opens up, scroll down to “3 Easy Steps” and click on “Create Account.” Enter your date of birth (you have to arrow back to the year you were born) then go back to the main page and click on “Create Account” again.

You should have to enter your information — name, phone number, and email address — and create a password. Then hit “Enter” or “Submit.”

From the main page, hit “Log In” and enter your email address and password, then click on “Complete Set Up.” You will be asked to confirm everything done so far by clicking “Confirm.”

Log back in. “Agreements” should come up; click on the boxes to agree.

Create a six-digit PIN. You will be asked for your birthday again, then to confirm your phone number. You will be asked whether you want to receive a text message or phone call (a text message is easier). You’ll be sent a number code; reply to the text message with that number.

Select “Photos” then “Make A Deposit.” Under “State” select *California* and under “Facility” select the prison name (*Mule Creek State Prison*). You will be asked what amount you would like to deposit (minimum of \$10. See below for the costs of services.

A profile should appear along the top of the screen, with icons for messages, photos, and contacts. Click on “Contacts” and look for your incarcerated loved one’s name; select “State Facility” and enter his or her CDCR Number. When the inmate’s name appears, click on “Add Contact.” The “Agreements” may come up again.

Under the “Contacts” icon, select “New Message” to compose a message to send to the inmate. To get the messages — just like a regular text message — go under the “Photo” icon and it will pull up the download for the app. Click on either the Apple iPhone or Android (whichever is appropriate for the device you are using) and download the app. Once you have it installed, it should show the inmate’s name and message page. Directly below should be a message bubble icon; click on it, and it should look like a regular text message (like on your phone). Click on the blue + symbol on the left to send e-cards, share videos or photos, etc.

In the future, all you have to do is click on the app and go right to the message part. For a virtual visit, go to cdcr.gtlvisitm.com/app.

Service	Rate
Phone calls (in California)	2.5¢ per minute
Phone calls (out of state, within U.S.)	7¢ per minute
Youth phone calls	\$0.00
Video calls	20¢ per minute
Email (inbound/outbound)	5¢ per 2,000 character message ***
Videograms (30 seconds, inbound only)	5¢ per videogram
E-cards (inbound/outbound)	5¢ per e-card
Photos (inbound only)	5¢ per photo
E-books	\$0.00
Games	\$0.00
Premium audiobooks (subscription)	\$5.49 per month
Premium music (subscription)	\$7.99 per month
Music (internet radio subscription)	\$5.49 per month
Movies (subscription)	\$1.99 per month
Podcasts (subscription)	\$2.49 per month
Streaming news and sports	75¢ per month
Virtual visits	\$2.00 for 15 minutes

TRUST ACC

WITHDRAWAL ORDER

Date 3/ 27 2007

Warden

Approved _____

I hereby request that my Trust Account be charged \$ _____ for the purpose stated below and authorize the withdrawal of that sum from my account:

K77832

NUMBER

State below the PURPOSE for which withdrawal is requested (do not use this form for Canteen or Hobby purchase).

PURPOSE _____

Postage

[Signature]

NAME (Signature please, DO NOT PRINT)

PRINT PLAINLY BELOW name and address of person to whom check is to be mailed.

NAME _____

ADDRESS _____

W. Goehler

PRINT YOUR FULL NAME HERE