

On 3/26/24 I got a reply from Alyssa Luley, Director of Risk Management that said in part:

"Risk Management has received and reviewed your correspondence addressed to Dr. Danielle Tope dated March 17, 2024 regarding concerns with letters you report are not responded to, This department has on record that there are currently no outstanding letters awaiting reply, All letters you reference have either been responded to by this department and/or have been forwarded for appeal."

Then on 3/27/24 I sent:

i.) Risk Management 3 objections that said in part:

a.) Under "Description of Problem":

"Today is the 2nd day into week 3 of the Tx Mail session and to date:

1.) I have not received a single individual session (which I was told I'd be getting),

2.) I have not received a copy of the signed consent (all pages) I signed."

Under "Action Requested":

"1.) I be given individual sessions,

2.) I be given a copy of my signed consent (all pages),

3.) If either of these won't be done I be told why in writing."

b.) Under "Description of Problem":

"On 3/26/24 RA1 Vanessa Griffiths tried to make me remove a address label from a magazine and then threatened to write me up for not removing it. This has become a ongoing issue as she keeps trying to make me remove address labels (to & from) and when I won't she threatens to write me up. Per Policy # 5.0 ("Resident Mail and Packages"), page 5, # 4 it says: "The Unit SOTA 1 will collect all postage stamps from envelopes/packages and discard them in a secure location". There is NO mention anywhere in the policy concerning removing address labels (to & from)."

Under "Action Requested":

"1.) I be given the policy that states labels must be removed (I

Should not have to pay for one),

2.) RA 1 Griffiths be delt with accordingly,

3.) That Policy # 5.0 be followed,

4.) If any of this wont be done I be told why in writing."

C.) Under "Description of Problem":

"On 3/26/24 a package containing a approved publication (Jack the Lad) was denied to me by SCTA Shantz. He wrote: "i-magazine (Jack the Lad) To be reviewed by Treatment Team" on the "Notice of receipt of package form". If you look at the "STARC Approved/ Disapproved Media List" (approx. pg. 9) you'll see this publication is approved. SCTA Shantz is abusing his authority with the above action/behavior"

Under "Action Requested":

"1.) That I be given my property and this type of behavior not happen again,

2.) If this wont be done I be told why in writing."

2.) Danielle Tope, Executive Director the following appeal that said in part Under "Please provide the reason for your appeal":

"Reply is insufficient as it is a lie, I have copies of all concerns and their replies. All noted in my 3/17/24 letter have NOT been replied to. Can Risk Management prove they were replied to? No, if they can then I should be supplied with both the complaint and it answer. I will cease any further appeals if Risk Management can produce copies of all concerns and their replies listed in my 3/17/24 letter."

3.) SCTA 2 Kehoe the following letter:

"I am writing today to request that you please come speak to me. I would like to talk about the Separation. I was told to write you by my TX Team,

Then on 3/29/24 the following happened:

I got the following replie from Alyssa Luley, Director of Risk Management:

"Risk Management has received and reviewed your correspondence dated March 24, 2024 regarding concern with mail procedure. Please be advised that it has long been practice that residents are

required to remove any labels and/or adhesives located on incoming mail. If this was temporarily discontinued, this was in error and has since been rectified.

Regarding your concern with your mail being continuously routed through the package room, this department has been advised that this is not the case. Your mail is being handled as appropriate, with any oversized package being routed through the package room. Non-oversized mail is delivered as per usual unit staff.

Then on 4/1/24 I sent Danielle Tope, Executive Director the following 2 appeals that said in part:

1.) Under "Please provide the reason for your appeal":

"Reply is insufficient as 'Action Requested' was not replied to. If this is policy I ask that I be shown where it says labels must be removed. I have the mail policy and nowhere does it say anything about labels." (Labels)

2.) Under "Please provide the reason for your appeal":

"Reply is insufficient as 'Action Requested' was not replied to. Package room staff will confirm that my personal mail keeps going through them if they are spoken to. Please speak to SCTA Skerment."